

RTQ-NCG RECOLLECT SERVICE General Information and Customer Guideline

CALL FOR FREE PICKUP

1-877-890-8295

FAX: 450-449-6447

We have 3 main locations where the empty IBC's and drums can be dropped/returned.

QUEBEC

31 Rue de Montgolfier, Boucherville, QC

ONTARIO

7385 Tranmere Drive, Mississauga, ON

ALBERTA

2020 84th Avenue, Edmonton Strathcona County, AB

WE RECUPARATE EMPTY IBC ANR/OR EMPTY DRUMS WICH HAD CONTAINED NON DANGEROUS GOODS AND/OR CLASS 8 PRODUCTS.

THERE ARE 2 OPTIONS TO GET RID OF YOUR EMPTIES:

OPTION 1

If an emptier returns used/empty containers to...

- RTQ-NCG Inc. locations in Québec & Ontario across Canada at their own expense, the emptier will be compensated for IBC's & \$3.00/U for a 45g plastic drum in Canadian funds upon reception of invoice while totes will not be credited.
- RTQ-NCG Inc. location in Alberta at their own expense, the emptier will be charged \$55.00/U destruction for IBC's in Canadian funds upon reception of invoice.

OPTION 2

When the emptier is ready to return empty IBC's and drums, simply dial our toll free number to be register and guided through the steps of our pick-up program.

The emptier is entitled to return any brand of IBCs and 45g plastic drums if the following conditions and minimum quantities are respected:

**QUEBEC AND ONTARIO
radius of 200 KM of the Trans-Canada Highway**

8 IBC's and/or 32 plastic drums

**NOVA SCOTIA, PRINCE EDWARD ISLAND
AND NEW BRUNSWICK**

20 IBC's and/or 80 plastic drums.

**NEWFOUNDLAND-LABRADOR
ALBERTA**

**NO FREE PICK UP
20 IBC's and/or 80 plastic drums in the
Calgary-Edmonton corridor**

**MANITOBA, SASKATCHEWAN AND
BRITISH COLUMBIA**

NO FREE PICK UP.

- Each container must be properly emptied by the emptier in order to meet the emptiness definition required for regulatory compliance in Canada. "All residues, that can be removed using the practices commonly employed to remove materials from the units, need to be removed".
- A container is deemed acceptable if...
 - IBC's contain less than 20L
 - Drums contain less than 5L
 - However, residue above these limits will result in the following scrapping fee \$2,50 PER EXTRA LITERS WITH A MINIMUM OF \$250 FOR EACH UNIT
- Each container must be free from outside product contamination.
- Transport Canada forbids any customer/supplier to remove any product information including hazardous placards or other.
- Original lids and closures need to be assembled, closed and still be functional.
- Units must be free from flammable liquids, solids or gases and must not contain toxic, carcinogenic, mutagenic, excessively hazardous or smelling filling goods.
 - Unit that contained any of such products need to be decontaminated and certified "NEUTRALISED". Units that present hazards to the environment or the workforce will not be collected.
- The unit must be in a reusable condition, neither be damaged nor in a state of advanced deterioration will be accepted. The general condition must allow proper handling, storage and transportation.
- If the condition of units from an emptier is consistently problematic RTQ-NCG will no longer offer this service to this location.
- The emptier must be able to load the used/empty containers into the trailer of the carrier without driver assistance.
- The carrier will allow a maximum loading time of 30 minutes for a part load and 1 hour for a full load (60 units).
- The emptier must be equipped to receive a 53' dry box trailer and equipped with a loading dock.

Duties of the emptier:

- The number, type of units, and the names of the products must be communicated with each pickup request. Material Safety Data Sheets must be made available for the carrier and the recipient and be submitted on request.
- The emptier issues all necessary documentation for the transport requested by local legislation.
- It is the duty of the emptier to provide conforming units.
- Emptier/shipper must supply the proper placards for the carrier.

Procedure:

When you have collected the minimum required, please contact RTQ-NCG Inc. at 1-877-890-8295 or fax your request at 1-450-449-6447. Your units will be pickup within 5 open days.